

THE SILVER FOX AUDIT - SECURITY AWARENESS IN THE WORKPLACE

The Silver Fox Audit was originally introduced, over 15 years ago, to carry out penetration audits to test security guarding teams, however, over the years this has evolved to take into account the threats and circumstances that both Security teams and all levels of employees face in the workplace.

FM Contract Watch offers a wide range of security based audits which can test Security Officers, Receptionists and your own staff as to their awareness of unauthorised visitors, suspicious circumstances and events taking place.

Following the recent terrorist attacks and with the Threat Level in the UK at 'Severe', many organisations are also taking the opportunity to engage the Silver Fox Audit Team as an aid to their training programmes to ensure that all staff, and not just the security team, remain alert, report any suspicious activity and feel confident in challenging unknown individuals on the premises.

We are contracted to carry out a regular series of audits for wide ranging clients which include the financial sector, legal profession, managing agents, communications industry, construction sites, business parks, shopping centres, manufacturing and warehousing, to name but a few. In addition, we work with a number of security guarding companies, who offer our services to their clients to show that they are prepared to be independently tested and share the results.

The Silver Fox Audit can be tailored to the client's precise requirements and no two audits are ever the same. The tests are not designed to catch anyone out, or to seek to apportion blame, but are all part of an effort to further improve site security, increase awareness, reduce complacency and to learn where there may be vulnerable areas.

It is very satisfying for us have found a loophole in the site security during an audit and find that during a subsequent visit to the premises, new procedures have been introduced to prevent us gaining access via that route.

The Silver Fox Audit is a very cost-effective method of adding an additional layer to the security of commercial premises. It may be that everything is found to be in excellent order and no recommendations are made, however, without independently testing it you may never know the answer to that question.

Upon completion of the audit, the client is provided with a verbal debrief, followed by a full written report on our findings.

Reward is also an important factor of the Silver Fox Audit Scheme and we offer an award scheme to both the security officers on duty and companies engaging with the scheme, this includes lapel badges, individual glass awards and an annual framed certificate.

For further information please go to www.silverfox.org.uk or telephone us on 01844 260350 to discuss how we can help you to assess the level of security at your premises.



Excellent Security Standards recognised with Silver Fox Award

FM Contract Watch has been contracted by Moor House Management Services Ltd. (Savills) to carry out a series of independent audits to test the contract security at Moor House in the City of London.

On 27th September 2017, Lynda Moore was pleased to present the 2017 Award to Anthony Insula, of Ultimate Security, for the outstanding pass rate of 100% when he was tested by a Silver Fox Auditor in January this year. This is the second year running that Anthony's actions have led to him receiving this prestigious award.

Madeleine Pugh, Operations Manager – Moor House, was delighted with the result and thanked Anthony for his continued excellent standard of work.



Photo: Lynda Moore, Madeleine Pugh, Anthony Insula, Mike Harding.

Assist Security join The Pacesetters



Assist Security was formed in 1984 and since that time has grown to become one of the South's leading provider of hotel and corporate security to a diverse customer base. In addition, they are one of the UK's premier suppliers of function security and door supervisors to bars, clubs, pubs and live venues.

www.assistsecurity.co.uk

Oakpark Security acquired by FM Company – Vertas Group Limited

ACS Pacesetter member, Oakpark Security Systems Limited, joined the Vertas Group Limited with effect from 3 August 2017.

Vertas is a fast-growing facilities management company, operating in the East of England, providing a range of services including security, cleaning, ground design and maintenance, catering, energy management and passenger transport.



Security Consultancy

The Consultancy Division of FM Contract Watch has expanded during the past year and carried out a range of projects.

- Audit of contract security service to BS7499:2013 for an international pharmaceutical company.
- Full survey, including physical security and contract manned guarding, for charitable organisation in the field of medicine.
- Review of the performance of security contractors for major financial institutions to enable the clients to assess the service and decide if they should go out to tender.
- Review of an in-house security team which resulted in the client going out to tender for contract security and we then managed the process for them.
- Review of physical site security and audit to BS7499:2013 of several security contractors who are employed by a national construction company.
- Audit of potential security guarding and systems contractors for high profile client prior to them being engaged.
- Risk Assessment and Security Review for place of worship.

For further information on the services we can offer visit www.fmcontractwatch.co.uk



First Response Group raises thousands for Leeds Mencap

Leeds based total facilities management company, First Response Group Ltd, recently donated over £5,000 to Leeds Mencap who foster positive livelihood to children and adults with learning disabilities.

First Response Group raised the money from organising and hosting a Coffee Morning, Halloween Party, BBQ Lunch and from other private donation opportunities.

"We are grateful to the local community and local businesses for their kind donations and support to events the company have held. Our staff have been extraordinarily fantastic in sparing their time to prepare for the Leeds 10km marathon and hosting the events. We are also grateful to the company Directors for allowing us to hold these events in works time disturbing the normal day workflow," said Mark Hullah, National Accounts Director who chairs the company's Corporate Social Responsibility Committee.

The company is committed to supporting Leeds Mencap and keen to build on the close ties within the city. People with a learning disability find it harder than others to learn, understand and communicate.

Leeds Mencap offers support to people with very different needs and aspirations to help ensure that they live a fulfilling life and achieve their goals.

"As a local, independent charity that must raise all its own funds, we could not achieve the work we do without the support of local companies. First Response Group have just been amazing, as their company strapline suggests, they have listened, responded and delivered to our needs and we are delighted to have an ongoing relationship with them," said Loretta Jones, Head of Fundraising.

For more information to be involved in making a difference, contact Catherine Storey in the fundraising team on 0113 2351331.





ACCREDITED MEMBERS

Choosing your Security Contractor responsibly

There are currently in excess of 800 Security Companies who are accredited by the Security Industry Authority as an Approved Contractor and, there are believed to be, approximately 2,200 companies who are operating outside of the scheme.

The members of the ACS Pacesetters have all achieved a score of +136 (recently increased from +128) and are proud to be in the top 15% of the SIA ACS.

When choosing a new Contractor, it may be difficult to differentiate between all the organisations currently trading, however; if they appear in the list below you can be confident that they are one of the top achieving security companies in the UK audited by their approved UKAS body.

For further information of the ACS Pacesetters and our members go to www.acspacesetters.co.uk

 <p>ABM FACILITY SERVICES UK George House, 75-83 Borough High Street, London SE1 1NH Tel: 020 7089 6600 Web: www.abm.co.uk</p>	 <p>CLASSIC SECURITY (UK) LTD Classic House, Alfold Business Centre, Loxwood Road, Alfold, Surrey GU6 8HP Tel: 08445 610578 Web: www.classicsecurity.co.uk</p>
 <p>APCOA SERVICES GROUP Wellington House, 4-10 Cowley Road, Uxbridge UB8 2XW Tel: 01895 272500 Web: www.apcoa.co.uk</p>	 <p>CORDANT SECURITY Chevron House, 346 Long Lane, Hillingdon, Middlesex UB10 9PF Tel: 01895 201800 Web: www.cordantservices.com</p>
 <p>ASSIST SECURITY LIMITED Assist House, 25 Lombard Road, Wimbledon SW19 3TZ TEL: 020 8543 6670 Web: www.assistsecurity.co.uk</p>	 <p>CONSTANT SECURITY Constant House, Cliff Street, Mexborough, South Yorkshire S64 9HU Tel: 0845 330 4400 Web: www.constant-services.com</p>
 <p>AXIS SECURITY SERVICES LTD 361-373 City Road, London EC1 V1LR Tel: 020 7520 2100 Web: www.axis-security.co.uk</p>	 <p>CORPS SECURITY Market House, 85 Cowcross Street, London EC1M 6PF Tel: 020 7566 0500 Web: www.corpssecurity.co.uk</p>
 <p>BROADLAND GUARDING SERVICES LTD Delta House, Vulcan Road North, Norwich, Norfolk NR6 6AQ Tel: 01603 484884 Web: www.broadlandguards.com</p>	 <p>ENIGMA SECURITY SOLUTIONS LIMITED Vista House, 50 Salisbury Road, Hounslow, Middlesex TW4 6JQ Tel: 0208 572 9171 Web: www.enigmasecuritysolutions.com</p>
 <p>CARILLION SERVICES LIMITED Carillion House, 84 Salop Street, Wolverhampton, WV3 0SR Tel: 01902 422431 Web: www.carillionplc.com</p>	 <p>EXCLUDEC SECURITY SOLUTIONS LTD The Guardian Buildings, Longbridge Road, Trafford Park, Manchester M17 1SN Tel: 0844 870 7495 Web: www.excludec.co.uk</p>
 <p>CHURCHILL SECURITY LIMITED Dawson House, 4 Eaton Avenue, Matrix Business Park, Leyland, Chorley PR7 7NA Tel: 0800 298 9667 Web: www.churchill-security.co.uk</p>	 <p>FIRST RESPONSE GROUP LIMITED Unit 2 Gemini Business Park, Sheepscar Way, Leeds LS7 3BJ Tel: 0113 390 7870 Web: www.firstresponsegroup.com</p>
 <p>CIS SECURITY LIMITED 418-426 Lewisham High Street, London SE13 6LJ Tel: 020 8690 1903 Web: www.cis-security.co.uk</p>	 <p>Goldcrest Guarding Security Services Langstone Gate, Solent Road, Havent, Hampshire PO9 1TR Tel: 02392 200999 Web: www.goldcrestsecurity.co.uk</p>

ACCREDITED MEMBERS



GUARDING UK LIMITED

Wenta Business Centre, Innova Business Park,
Molison Avenue, Enfield, Middlesex EN3 7XU
Tel: 0870 224 0277
Web: www.guardinguk.co.uk



LODGE SECURITY LIMITED

Brook Point, 1412 High Road,
Whetstone, London N20 9BH
Tel: 0208 446 6601
Web: www.lodgeservice.com



ICTS (UK) Limited

Tavistock House, Tavistock Square,
London WC1H 9LG
Tel: 0207 874 7576
Web: www.icts.co.uk



MAN COMMERCIAL PROTECTION LIMITED

5 Highlands Court, Cranmore Avenue,
Solihull, West Midlands B90 4LE
Tel: 0121 733 8484
Web: www.mancommercialprotection.co.uk



INDUSTRY SECURITY UK LIMITED

Block 2, Office 1, Nortonthorpe Mills,
Wakefield Road, Scissett, Huddersfield HD8 9LA
Tel: 0800 756 6880
Web: www.industrysecurity.co.uk



OAKPARK SECURITY SYSTEMS LTD

Asset House, 4 East Street, Colchester,
Essex CO1 2TX
Tel: 01206 793673
Web: www.oaksec.co.uk



INTEGRATED VISUAL PROTECTION LIMITED

Asset House, Herringham Road,
London SE7 8NJ
Tel: 0871 222 1233
Web: www.ivp.org.uk



OCS GROUP UK LTD

Tilgate Forest Business Park,
Brighton Road, Crawley RH11 9BP
Tel: 01293 553121
Web: www.ocs.co.uk



INTERR SECURITY

New Loom House, 101 Back Church Lane,
London E1 1LU
Tel: 0207 837 2012
Web: www.intersecurity.com



OLTEC GROUP

Oltec House, 18 Beecham Court,
Smithy Brook Road, Wigan WN3 6PR
Tel: 01942 829101
Web: www.oltecgroupp.com



KEY SECURITY GROUP

RCM Business Centre, Sandbeds Trading Estate,
Dewsbury Road, Ossett WF5 9ND
Tel: 01924 273050
Web: www.keysecuritygroup.co.uk



PALMARIS SERVICES LIMITED

1 Northburn Road, Coatbridge,
North Lanarkshire ML2 2HY
Tel: 01236 438040
Web: www.palmaris-services.com



KINGDOM SERVICES GROUP LIMITED

Kingdom House, 1 Woodlands Park,
Ashton Road, Newton-le-Willows WA12 0HF
Tel: 0845 051 7700
Web: www.kingdom.co.uk



P.H.X. SECURITY LIMITED

Unit 22a Weston Industrial Estate,
Honeybourne, Worcestershire WR11 7QB
Tel: 01386 841982
Web: www.phxsecurity.co.uk



KNIGHT SECURITY LIMITED

Trafalgar House, 325-327 London Road,
Camberley, Surrey GU15 3HQ
Tel: 01276 469988
Web: www.knightsecuritygroup.com



PROFESSIONAL SECURITY

110 Hunslett Lane,
Leeds LS10 1ES
Tel: 0870 405 2990
Web: www.professionalsecurityuk.com



LAND SHERIFFS LIMITED

Unit 24, Latton Bush Centre, Southern Way,
Harlow, Essex CM18 7BL
Tel: 0845 257 4567
Web: www.landsheriffs.co.uk



PROFILE SECURITY SERVICES LIMITED

Stable Yard, Walk House Farm,
Barrow-upon-Humber, North Lincolnshire DN19 7DZ
Tel: 01469 533339
Web: www.profilesecurity.co.uk



LICENCE TRADE CONSULTANTS SECURITY LIMITED

Waterloo Mills, Waterloo Road, Pudsey,
Leeds LS28 8DQ
Tel: 0800 023 8968
Web: www.ltc-security.co.uk



REGENCY SECURITY SERVICES (UK) LIMITED

Regency House, Freeport Office Village,
Century Drive, Braintree, Essex CM77 8YG
Tel: 01376 528888
Web: www.regencysecurity.co.uk



ACCREDITED MEMBERS



RISK MANAGEMENT SECURITY SERVICES

The Old Courthouse, Hughenden Road,
High Wycombe, Buckinghamshire HP13 5DT
Tel: 01494 441805
Web: www.riskmanagementsecurity.co.uk



STONE MANAGEMENT GROUP LIMITED

Suite 31, The Colonnades,
Liverpool, L3 4AA
Tel: 0151 709 0088
Web: www.stonemanagementgroup.co.uk



SECURIGROUP

349 Bath Street, Glasgow G2 4AA
Tel: 0844 8080 999
Web: www.securigroup.co.uk



TC SECURITY SERVICES LIMITED

Sapphire House, 74-76 Walton Street,
Walton on the Hill, Tadworth, Surrey KT20 7RU
01737 814016
Web: www.tcfm.co.uk/security



SERVEST SECURITY LIMITED

Servest House, Tut Hill,
Bury St Edmunds IP28 6LG
Tel: 01284 703535
Web: www.servest.co.uk



THE KEYHOLDING COMPANY

Units 4 & 6, Quay Side Lodge,
William Morris Way, London SW6 2UZ
Tel: 0870 770 6880
Web: www.keyholding.com



SHIELD SECURITY SERVICES LIMITED

Shield House, 294 High Street,
Aldershot GU12 4LT
Tel: 01252 319899
Web: www.shieldsecurity.co.uk



THE PROTECTOR GROUP

Protector House, Station Approach, Team Valley
Trading Estate, Gateshead, Tyne & Wear NE11 0ZF
Tel: 0191 495 8240
Web: www.protectorsecurity.co.uk



SES GROUP

The Barrows, Royden Road, Harlow,
Essex CM19 5BL
Tel: 0208 804 5058
Web: www.thesesgroup.co.uk



UNITRUST PROTECTION SERVICES (UK) LIMITED

Unitrust House, Heather Park Drive,
Wembley HA0 1SS
Tel: 020 8903 8303
Web: www.unitrust.co.uk



SMARTSEC SOLUTIONS LIMITED

Unit 6A, 14 Bull Lane, London N18 1SX
Tel: 0203 002 9121
Web: www.smartsecsolutions.com



VENTURE SECURITY MANAGEMENT LIMITED

Suite 4 Healey House, Dene Road,
Andover, SP10 2AA
Tel: 0800 021 3949
Web: www.venturesec.co.uk



SODEXO LIMITED

One Southampton Row,
London WC1B 5HA
Tel: 0207 404 0110
Web: www.sodexo.com



WARD SECURITY

12 Appold Street,
London EC2A 2AW
Tel: 0845 847 6180
Web: www.ward-security.co.uk



SPS SECURITY LTD

Neptune House, Neptune Street,
Hull HU3 2BP
Tel: 01482 226570
Web: www.sps-security.com



WESTGROVE SUPPORT SERVICES LIMITED

940 Lakeside Drive, Centre Park Square,
Warrington WA1 1QY
Tel: 01925 414190
Web: www.westgrove.co.uk



STEELFORCE SECURITY UK LTD

Maritime House, Maritime Business Park,
Wallasey, Wirral, CH41 1AQ
Tel: 08445 040110
Web: www.steelforcesecurityukltd.com



WILSON JAMES LIMITED

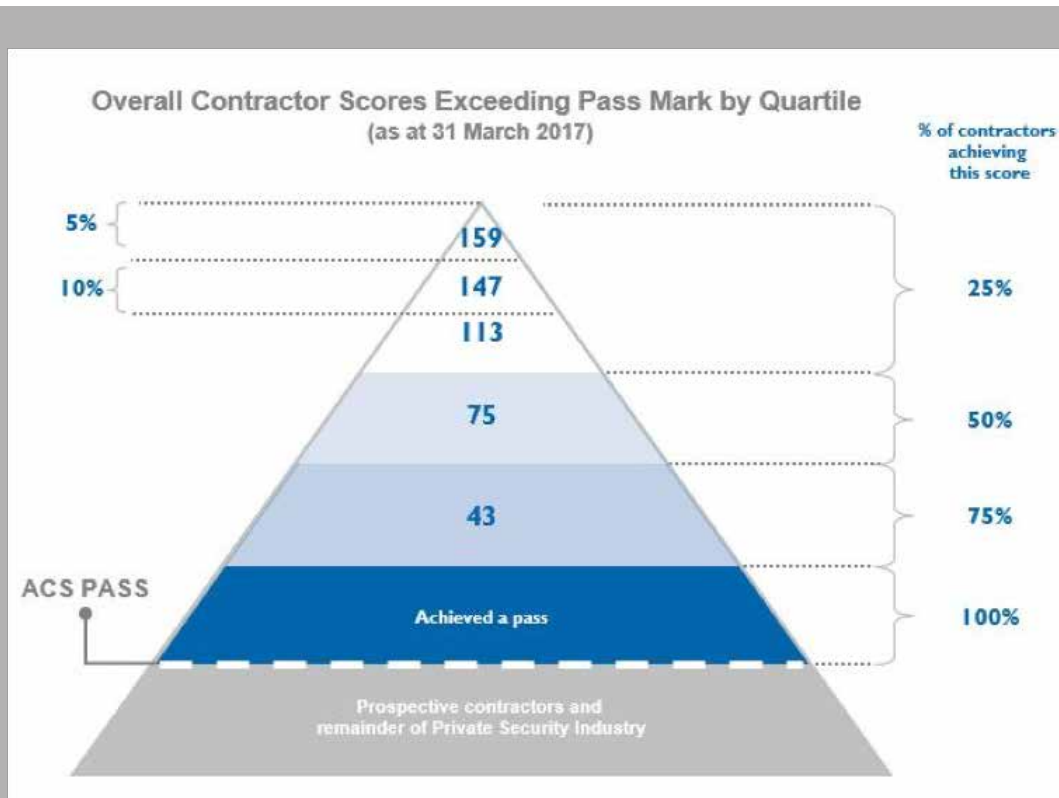
80 - 81 Fleet Street,
London EC4Y 1EL
Tel: 0207 353 4171
Web: www.wilsonjames.co.uk

UPDATED SIA APPROVED CONTRACTOR SCHEME SCORING CHART

During the recent Approved Contractor Scheme forums, which took place during the summer months, the updated SIA ACS scoring chart was issued which was effective from 31 March 2017.

Each forum was followed by an ACS Review Workshop, which was held in conjunction with Pye Tait Consulting, and representatives from both ACS and non ACS security companies, together with UKAS accreditation bodies and security associations (including The ACS Pacesetters) were invited to attend and have the opportunity to give their opinion on the future of the scheme.

The Approved Contractor Scheme requires continual improvement from accredited companies to maintain the current score each year and the overall contractor scores are displayed below. This chart shows the average scores achieved based on all accredited companies - Large (251+ employees), Medium (26 – 250 employees), Small (11-25 employees) and Micro (1-10 employees).



The previous published contractor scoring chart was 2 years ago, effective from 31 March 2015, and since then the overall scoring has changed as follows:

Top 5% increase of 9 points to +159.

Top 10% increase of 9 points to +147

Top 15% increase of 8 points to +136 - The ACS Pacesetters minimum score

Top 25% increase of 6 points to +113

With over 800 SIA ACS approved companies and, believed to be, approximately 2,200 companies operating without ACS accreditation, the members of The ACS Pacesetters should be proud of their achievement of being in the top 15% of all security guarding companies in the UK.

Specialist wholesale insurance brokers to the security industry



Sutton Specialist Risks Ltd have been established for over 25 years arranging insurance for the specialist needs of the security industry.

Our policy is underwritten by QBE & has been since our start. Insurance for the security industry is notoriously difficult to arrange with many UK Insurers reluctant to offer cover. For that reason we feel it is in client's interest to be insured with a carrier committed to serving the long term needs of security companies.

Our specialist Policy offers...

- Employers Liability
- Public & Products Liability
- Failure to perform contracted duties (inefficacy)
- Legal liability for criminal & deliberate acts by employees
- Fidelity Bonding
- Loss & Consequential loss of keys
- Wrongful arrest
- Professional Indemnity
- Directors & Officers
- Optional sections for property, legal expenses & fidelity guarantee

Limits of indemnity up to £10m can readily be arranged with higher on request.

Unlike many other policies we do not have inner limits for inefficacy or wrongful arrest with cover up to your full limit normally given.

Note: If you are insured via Darwin Clayton or Camberford Law they will only be able to give you terms from their own scheme & cannot access other schemes like ours – if that's the case please contact us & we can recommend a local broker who can assist you.

Special Discounts for SIA Approved Contractors

- Discounted Premiums
- 10% year end rebate (irrespective of claims history) provided policy is renewed.
- Waiver of policy vetting condition.



In simple terms that means if your agreed renewal premium is £10,000 then at the end of year adjustment you will get £1000 back provided you agree to renew the policy for a further 12 months. If you don't like the renewal terms we offer, you are not obliged to renew though you would of course forfeit your rebate.

Perhaps more important is the waiver of the policy vetting condition – most policies designed for the security industry require vetting to BS7858 & failure to vet to that standard is likely to result in insurers declining your claim. It cannot be stressed enough how valuable this concession is to security companies – we have seen claims in the many hundreds of thousands being declined due to lack of vetting. Do you really want to run that risk with your cover when a policy exists without that condition?

**Contact Sutton Specialist Risks now for a quote:
Tel 0117 9300 100 Fax 0117 927 9200 Email info@ssr.co.uk**